

“As we expand into new communities, our ability to make the most of limited field staff resources will be crucial. GPS TimeTrack™ and ezLaborManager® help make this possible by eliminating unnecessary travel time for field staff, and improving the process by which we calculate payroll. Without question, Xora and ADP® will be key to our success moving forward.”

—Jeffrey Dunston, Chief Executive Director at NEBHDCo

NorthEast Brooklyn Housing Development Corporation NEBHDCo.



Benefits

- ▶ “Mobile time clock” capability eliminates travel time to and from office
- ▶ Tamper-proof, location-stamped time sheets ensure payroll accuracy
- ▶ Central, auditable repository for all employee payroll data
- ▶ Improved mobile worker tracking in case of emergency
- ▶ Gained approximately 1,800 additional hours of productive work time annually

social change in the central Brooklyn and Bushwick communities.

The NEBHDCo field team, consisting of superintendents, handy men and maintenance crew, were starting and finishing each day with a trip to the office, where they had to punch in and out using a traditional wall-mounted time clock. Rather than go directly to the job site, workers were spending up to one hour each day commuting to and from the office, which frustrated the workers and impeded their ability to help tenants. Also, the organization lacked an easy way to locate workers in the event of an emergency.

Solution

NEBHDCo deployed the Xora GPS TimeTrack mobile workforce management solution, along with the ezLaborManager payroll solution from ADP to capture time sheet data, calculate payroll, and monitor the locations and activities of workers throughout the day.

The solutions have been designed to work together “out-of-the-box,” so implementation was fast and easy for NEBHDCo. Also, because GPS TimeTrack and ezLaborManager are hosted applications, NEBHDCo is not responsible for maintaining or upgrading the systems.

GPS TimeTrack software runs on cell phones

carried by field staff, who use the application as a sort of “mobile time clock” to clock in and out from the jobsite. The data is then transmitted seamlessly from the phones to ADP ezLaborManager.

Back in the office, payroll and HR manager Lucy Alvarez has access to web-based maps and business reports, generated by GPS TimeTrack and ezLaborManager, that show when each member of the field team started and completed a shift. Each time sheet is location-stamped, so Lucy never has any doubts as to the accuracy of payroll calculated by ezLaborManager. The maps enable Lucy to find and quickly route field staff, meaning that urgent tenant situations are resolved more quickly.

Results

- ▶ NEBHDCo realized a return on its investment within weeks of deploying GPS TimeTrack and ezLaborManager.
- ▶ Saved approximately one hour per worker per day in travel time to and from the office. That’s nearly 1,800 work hours every year.
- ▶ Automated data entry saves time and increases payroll accuracy.

Challenge

Improve timesheet and payroll processes, increase productivity and gain visibility into worker locations at all times.

Situation

NorthEast Brooklyn Housing Development Corporation (NEBHDCo) is a non-profit organization committed to the preservation, development and management of affordable rental housing and homeownership opportunities, as well as community, economic development and human services that effect

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