

“What used to be time-intensive and inexact processes – mobile worker management and payroll administration – are now significantly improved, thanks to GPS TimeTrack™ and ezLaborManager®. We now know where our workers are and what they are doing at all times, enabling us to pay and invoice more accurately, route and dispatch more efficiently, and to more successfully control costs. Simply put, Xora and ADP® give us a tremendous competitive advantage.”

— Paula Wiens, Controller at R&J Construction

R&J Construction



Benefits

- ▶ Automated, integrated mobile workforce management and payroll administration
- ▶ Eliminated paper-based timesheet reporting and manual data entry
- ▶ Improved vehicle mileage tracking, job-costing and worker performance reporting
- ▶ Enhanced mobile worker location tracking leading to improved customer service

Challenge

Improve the process of recording worker timesheet, project status and vehicle mileage information. Also, gain the ability to respond to emergency situations by knowing the whereabouts of field workers at all times.

Situation

R&J Construction is an award-winning custom building company, well known for providing superior service and high-quality craftsmanship at a competitive price. Key to maintaining this reputation is R&J's ability to automate critical business processes, such as mobile worker management and payroll administration.

Solution

R&J deployed the Xora GPS TimeTrack mobile workforce management solution, along with the ezLaborManager payroll solution from ADP. GPS TimeTrack information is transmitted wirelessly and automatically to the ADP ezLaborManager system.

As a result, R&J knows in real-time precisely how many hours each worker is on a job and what projects he is performing. Workers choose a customer job number, then select from a drop-down menu whether they are framing a wall, doing interior trim work, or wiring a basement, among other things. Workers can also type job details into the text field of the Xora application.

Because both GPS TimeTrack and ezLaborManager are web-based solutions, each can be accessed over the web from any Internet-enabled computer, a capability that enables R&J management to be efficient even when they are away from the office. And since Xora and ADP are hosted solutions, R&J is not bothered with maintaining or upgrading the systems. What's more, GPS TimeTrack and ezLaborManager have been designed to work together "out-of-the-box," so deploying the solutions was fast and easy for R&J.

Results

- ▶ Elimination of paper-based timesheet and project status recording processes creates an additional 12 hours of billable time each week per worker.
- ▶ R&J has reduced its vehicle mileage reimbursement costs and is saving approximately \$6,000 per month.
- ▶ Job-costing has never been more accurate and allows for more precise job estimates.
- ▶ Anticipated cost savings of more than \$200,000 from the use of Xora with ADP.