

“Security is an industry that relies on accuracy and efficiency, in the field as well as in the office. Xora helps us mightily in both areas, resulting in excellent customer satisfaction and a profitable business. For its low cost, rich functionality and ease-of-use, GPS TimeTrack® is ideal for security companies.”

Security Services, Inc.



Benefits

- ▶ Improved accuracy of officer payroll
- ▶ Trimmed payroll administration time by two-thirds
- ▶ Eliminated on-site spot-checking of officers, saving one day per week
- ▶ Grew business by 20 percent in last year, without adding management staff

Situation

Security field officers work a combined 750 hours each week at a variety of locations, which complicates the process of collecting time sheet data and tracking officer activities. Until recently, time sheets were picked-up weekly at job sites or phoned-in to dispatchers, and managers drove to job-sites to perform spot-checks.

Results

By automating time sheet capture with GPS TimeTrack, Security Services Inc. has improved payroll accuracy. Payroll errors that once occurred at a rate of 10 to 15 percent per pay period, where office staff and dispatchers misunderstood officer time sheet information, are no longer a problem. And payroll processing has been reduced from three hours to one.

Solution

Security Services, Inc. has since automated time sheet capture with Xora GPS TimeTrack, which runs on cell phones. Officers use the application to record hours worked and job status information. This data is accessible over the web as maps and business reports to Security Services, Inc. management. also, the cell phones include GPS chips, which means time sheet data is location-stamped and tamper-proof.

Also, the ability to track officers remotely has eliminated the need for on-site spot-checks, which had been taking up to one full day each week of management's time.

Challenge

To improve the process by which officer time sheet data is captured, payroll is processed, and field staff is supervised.

Security Services, Inc. is also leveraging GPS TimeTrack integration with Google™ Earth. Xora-generated location data is overlaid on satellite images provided by Google, so management can monitor officer activity in greater detail, including when a worker enters a building, approaches a fence line, or scouts a walk way.

In general, greater efficiency in payroll and mobile worker management has led to more time for new business. Since implementing GPS TimeTrack in 2006, Security Services, Inc. has increased revenue by 20 percent.

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